Ramakrishna Mission Vivekananda Educational and Research Institute, ARTD Faculty Centre, Morabadi, Ranchi-8, Jharkhand is inviting quotation to develop an Interactive Android APP to bring Farmers, Experts, Buyers and Sellers on a common platform for the development of Organic Farming in the State of Jharkhand.

The features of the App, technology to be used and terms & conditions are given below.

The last date of receipt of quotation is 05th July 2020. Vendors may send their quotation to following address or via e-mail: rkmvu.rch@gmail.com

Administrative Head
Ramakrishna Mission Vivekananda Educational and Research Institute
Deemed-to-be-University
ARTD Faculty Centre, Morabadi, Ranchi-8, Jharkhand

There will be two separate envelopes,

Envelope One
- Declaration by the bidder (Format given)
- Checklist for Technical / Qualifying Quotation
- Supporting documents such as registration certificates (PAN, GST etc.), EMD Payment Receipt, Client list (optional), Company profile.
- Any other relevant paper which vendor feels necessary
- Terms and Conditions duly signed by the Company

Envelope Two
- Duly signed Cost / Price in the exact prescribed format
- Any other relevant documents which vendor feels, if necessary
PART-B
(To be submitted by the vendor)

DECLARATION BY THE COMPANY

<table>
<thead>
<tr>
<th></th>
<th>Name of the Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>No. of Technical Qualified Staff / Engineers</td>
</tr>
<tr>
<td>3</td>
<td>GST Registration No.</td>
</tr>
<tr>
<td>4</td>
<td>PAN No.</td>
</tr>
</tbody>
</table>

**Declaration to be invariably signed by the vendor:**

This declaration is signed by the undersigned after having duly understood the detailed specifications given in the document, along the terms and condition of supply and qualifying conditions for vendor. The quotes are offered after carefully studying the specifications and hence submit on solemn affirmation that, in case of dispute or arbitration of any of clause/condition, the decision of the Secretary, Ramakrishna Mission Ashrama, Morabadi, Ranchi, shall be final.

Seal & Signature of the Vendor
Name: 
Date:
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>CRITERIA</th>
<th>YES</th>
<th>NO</th>
<th>REMARK IF ANY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Whether the company has experience in development of such apps for different types of institutions/organization?</td>
<td></td>
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<td>2</td>
<td>Whether the vendor has enclosed the cliental list along with the contact addresses? (Optional)</td>
<td></td>
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<tr>
<td>3</td>
<td>Will the vendor be able to provide local support?</td>
<td></td>
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<tr>
<td>4</td>
<td>Whether vendor is registered entity? If yes, attach the copy of Company Incorporation, PAN and GST certificates.</td>
<td></td>
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<tr>
<td>5</td>
<td>Does the vendor agree to give source code with full documentation to Ramakrishna Mission Ashrama, Morabadi, Ranchi, for further? This handover of source code shall be totally unconditional, (Of course Ramakrishna Mission Ashrama, Morabadi, Ranchi, will confirm that same will be used only for Ramakrishna Mission Ashrama, Morabadi, Ranchi).</td>
<td></td>
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</tr>
</tbody>
</table>

Seal & Signature of the Vendor

Name:

Date:
TERMS AND CONDITIONS FORM

Read all the following terms and conditions & sign in the acceptance

1. The offers should be addressed to “Administrative In-charge, Ramakrishna Mission Vivekananda Educational Research Institute, Morabadi, Ranchi-834008” and should be sent in a sealed envelope superscribed “QUOTATIONS AGAINST NOTIFICATION No.: App/01/2020” so as to reach us on or before 5.00 p.m. on 5th July, 2020.

2. The offer should be sent in a sealed cover with the required documents. Quotation received through email will not be considered.

3. Complete documentation including system and data flow diagram are to be provided at the time of Installation of the Software.

4. The Administrative Head/Secretary reserves the right to modify or alter the specifications after short listing of quotations.

5. The vendors are informed that they should not call us over phone or contact us in person. All clarifications can be obtained through E-Mail. Vendors shall not make attempts to establish unsolicited and unauthorised contact with us.

6. For any delay solely because of the vendor in supply & installation of the app, 0.5% penalty on cost of development will be charged per fortnight delay for the unsupplied module.

7. The form should be duly filled up (preferably TYPE WRITTEN IN CAPITAL LETTERS) and should clearly mention the details offered by the vendor against each specification.

8. Authorized signatory should sign on all the pages. Quotation without authorized signatures will be rejected.

9. Failure to comply with all the terms and conditions mentioned herein would result in the quotation being summarily rejected.

10. The Secretary reserves the right to issue order for the development of said APP or cancelling the order.

11. The Secretary reserves the right to reject any or all the quotations without assigning any reasons whatsoever.

12. The vendor will only get duration of 60 days for delivering the completed App.

13. The vendor will receive 30% Advance for designing and approval UIs.

14. The vendor will receive rest 70% of the Amount after providing the release version (apk bundle) and complete resources including source code to us.

*****

ACCEPTANCE

I/We ___________________ accept the above terms and conditions and shall comply with them strictly.

NAME OF THE VENDOR:

AUTHORISED PERSON:

ADDRESS:

Seal & Date

SIGNATURE
(Designation)
Envelop -2

(To be submitted by the vendor)

<table>
<thead>
<tr>
<th>Particulars</th>
<th>Amount (INR)</th>
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</thead>
<tbody>
<tr>
<td>App Development Cost</td>
<td></td>
</tr>
<tr>
<td>Any other charges/duties</td>
<td></td>
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<tr>
<td>AMC, Warranty charges for 3 years</td>
<td></td>
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<tr>
<td>Recurring Cost (If Applicable with details)</td>
<td></td>
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<tr>
<td>Server Cost (If Applicable)</td>
<td></td>
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<tr>
<td>GST +</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
</tr>
</tbody>
</table>

Seal & Signature of the Vendor
Name: 
Date:
Application’s features and functionality details-

1. The App will have 3 different user type-
   a) User Type- A (Farmer)
   b) User Type- B (Expert)
   c) User Type- C (Vendor/Buyer)

2. Each User will have different rights and features to be used.

3. The Sign-In and Sign-Up will take place using Mobile OTP based authentication. (For availing this feature, you will have to take SMS gateway API from us)

4. The farmer will instantly get activated after the authentication and they will be able to use the available resources.

5. The Expert and Vendor will not be able to use the available resources until the scrutiny process is successfully carried out by an authorised authority.

6. There will be a multi-level chat option through which-
   a) A farmer can directly interact with an expert and Vendor/Buyer
   b) A farmer also receives notification regarding any available updates
   c) The Expert can only answer the farmer’s queries when they receive a notification of the question
   d) The Vendor/Buyer can contact any Farmer directly
   e) There will be one-to-one communication.

7. There will be a section called Guest User- Within this section anyone can easily get access to the Textual and Audio-Video educational content without signing Up.

8. The Educational Section will be dynamic which can be managed through the ERP Module.
9. During each authentication process the user will have an option of changing their profile picture and updating their basic profile details. The profile options will vary according to the User Type.

10. About us Section will display the details of the developer of the APP.

11. The following features will be available within the farmers dashboard
   a) Notification (Action Based)
   b) Notice Board (Dynamic)
   c) Advertisement (Full Screen [Dynamic])
   d) Educational Resources
   e) Profile Picture update option
   f) Basic Profile Section
   g) New Crop Details (Dynamic)
   h) Expected Crop Details (Dynamic)
   i) Actual Production (Dynamic)
   j) Weather Forecast (Dynamic)
   k) Chat Module- Farmer – Expert – Vendor (Different Filter Options will be available)
   l) Chat Notification
   m) Feedback Module
   n) Complaint Module
   o) Different Links of different resources (URL Based- Dynamic)

12. The following features will be available within an Expert dashboard
   a) Notification (Action Based)
   b) Notice Board (Dynamic)
   c) Advertisement (Full Screen [Dynamic])
   d) Educational Resources
   e) Profile Picture update option
   f) Basic Profile Section
   g) Chat Answer Module
   h) Chat Notification
   i) Feedback Module
   j) Compliance Module
13. The following features will be available inside an Vender dashboard
   a) Notification (Action Based)
   b) Notice Board (Dynamic)
   c) Advertisement (Full Screen [Dynamic])
   d) Educational Resources
   e) Profile Picture Update
   f) Basic Profile Section
   g) Chat Module (can chat with any farmer)
   h) Chat Notification
   i) Crop details section with different filter option
   j) Feedback Module
   k) Complaint Module

14. You will have to develop an ERP through which all these dynamic modules can be easily managed.

15. Through an ERP, we can Print out the details of the following tasks performed-
   a) All responses of Chat performed by the available experts.
   b) All response of Chat performed by the available vendors.
   c) Daily/Weekly/Monthly statistics of question and answers.
   d) Feedback Management and Report
   e) Complaint management module and report
   f) All dynamic Modules can be managed and performed.

Some Important Details-

1) The application will be developed by targeting 90% of the android devices.
2) The Vendor will get the educational content by us
3) The Vendor get a SMS API for authentication
4) The Vendor have to use MySQL data base
5) The Vendor will get the cPanel Access for development and implementation
6) The Vendor is not required to upload the application in Google play console. This will be done by us.
7) For any clarification the vendor will have to contact @ +91 9334255802
8) The proposal will be addressed to Administrative Head, RKMVERI, Ranchi.
9) The Vendor must send its proposal through an email to rkmvu.rch@gmail.com

10) Last date for submitting the proposal is 5th July 2020.

11) The Vendor must mention your proposed amount including GST.

12) The Vendor is also requested to send its work profile, company details, case study, details of old similar projects.

13) Package Name, Version Code, Version details will be provided by us.

14) The Vendor will have to sign an agreement for not sharing the developed resources with anyone.

15) The Vendor will have to ensure us about the security of the data.

16) The Vendor is requested to mention the maintenance and upgrade cost clearly.

17) The Vendor will have to mention the recurring charge if any.

Administrative Head
RKMVERI, Ranchi